

Terms of business – September 2019:

1. All goods are sold subject to the price as per our written quote/ website and remain the property of Toilets For Sale until paid for in full.
2. All accounts are strictly pro-forma. All orders must be paid for when you order. Your order will only be processed once payment has been received as cleared funds into the nominated bank account.
3. Delivery of goods: Our courier service is a 24hr pallet delivery, this means that the item will be delivered to you between 9am and 6pm on the arranged day. If you require your order for a specific date please advise us when ordering. We will do our best to accommodate any dates you have but cannot guarantee delivery, once the goods have left us. Your units are delivered pre-erected on a pallet. **This is a tail lift kerbside delivery.** You will need to make arrangements to move the unit from the lorry to its final position. Please bear in mind that the disabled access unit weighs approx. 135kgs and the small unit weighs 90kgs. Please check goods carefully before signing for them.
4. Any problem must be reported to us within 24hours of receipt of the goods, and the delivery driver must be told if the item is damaged in any way. Failure to do so, renders our insurance invalid and any claims void.
5. Orders can only be accepted in writing by post or online via our website, orders can be sent via email at zoe@toiletsforsale.co.uk
6. It is our policy to deal with all orders promptly. You will be given an estimated delivery date when placing you order, which is normally around 5/10 working days, if there is likely to be any difference in that date you will be informed as soon as possible.
7. All toilets are built to the standard specifications as detailed on our website, If you have any concerns as to whether these units are suitable for your needs please discuss this with us at the point of order. For example: seat heights, door widths, dimensions etc. Once the order has been processed and the unit built, we cannot alter the unit. These units are all built to order. Please check your invoice to ensure that what you are ordering is correct.

Thank you for choosing Toilets for Sale.

Our terms of business are subject to change. The quote given is valid for 30 days.