

### Terms of business – September 2021:

1. All goods are sold subject to the price as per our written quote/ website and remain the property of Toilets For Sale until paid for in full.
2. All accounts are strictly pro-forma. All orders must be paid for when you order. Your order will only be processed once payment has been received as cleared funds into the nominated bank account.
3. Delivery of goods: Our courier service is a 24/48hr pallet delivery, this means that the item will be delivered to you between 9am and 6pm on the arranged day. If you require your order for a specific date please advise us when ordering. We will do our best to accommodate any dates you have but cannot guarantee delivery, Your units are delivered pre-erected, **This is a tail lift kerbside delivery**. You will need to make arrangements to move the unit from the lorry to its final position. Please bear in mind that the disabled access unit weighs approx. 135kgs and the small unit weighs 90kgs. Please check goods carefully before signing for them, Delivery vehicles vary between hubs, so access for an artic vehicle is advised to ensure delivery to the closest point of final destination, we cannot guarantee delivery in remote / rural areas with limited access.
4. Any problem must be reported to us within 24hours of receipt of the goods, and the delivery driver **must** be told if the item is damaged in any way, This should also be recorded when signing, it is advisable to refuse damaged goods Failure to do so, renders our insurance invalid and any claims void.
5. Orders can only be accepted in writing by post or online via our website, orders can be sent via email at [zoe@toiletsforsale.co.uk](mailto:zoe@toiletsforsale.co.uk)
6. It is our policy to deal with all orders promptly. You will be given an estimated delivery date when placing you order, which is normally around 5/10 working days, if there is likely to be any difference in that date you will be informed as soon as possible, at certain times, during busy periods, demand is high, lead times can be up to 8 weeks, we advise contacting us before ordering for confirmation, as this varies between products.
7. All toilets are built to the standard specifications as detailed on our website, Should you have any concerns as to whether these units are suitable for your needs please discuss this with us at the point of order. Please check your invoice to ensure that what you are ordering is correct.

Thank you for choosing Toilets for Sale.

Our terms of business are subject to change. The quote given is valid for 30 days.